

BHCON (Behavioral Health Connect) is a crisis response team comprised of a Crisis Intervention Team trained Deputy and a UCHealth Behavioral Health Clinician.

 **277**
9-1-1 CALLS
FOR SERVICE

BHCON made contact with the client 79% of the time when responding to 9-1-1 calls, and 40% of the time at initial referral. Referrals can come from internal or external agencies.

 **30**
REFERRALS

 **306**
FOLLOW-UPS

The team successfully reached out to clients 72% of the time after initial contact to provide continual support. BHCON also follows up with mental health providers to ensure clients receive the care they need.

 **110**
ADMINISTRATIVE
CALLS

»»» The Sheriff's Office received **1,305** Mental Health Calls Total «««

99%
CALLS
DIVERTED
FROM JAIL

91%
CALLS
DIVERTED
FROM ED

Year to Date Spotlight

In 2020, the BHCON team welcomed a dedicated Sergeant, a full-time case manager to focus on client follow up and coordination of care, and a second BHCON unit to respond to 9-1-1 mental health crisis related calls for service.

Call Types

68% Check the Welfare & Suicide Related Calls

Additionally, BHCON responded to calls such as Disturbance, Criminal Trespass, Safe 2 Tell, and Suspicious Incident.

Call & Referral Dispositions

52% Treated in Place

Treating in Place eliminates the need to remove individuals from their home/ school by providing immediate intervention/ resources.

5% Aspen Pointe Walk-In-Clinic

If an individual requests to be voluntarily transported and receive more support, BHCON can transport clients to the Aspen Pointe Walk In Clinic.

17% Mental Health Hold

When an individual is an immediate danger to self or others or is gravely disabled, a licensed clinician or a law enforcement officer may place the person on a 72-hour mental health hold.

El Paso County Mental Health Awareness

Nearly 50% of the 9-1-1 calls for service BHCON responded to came from the Security/Widefield area and the eastern part of the county.

43% of the individuals BHCON responded to who were experiencing a mental health crisis **were under 18 years old.** Of which, **57% identify as female.**



242

UNIQUE CLIENTS
SERVICED SINCE
JANUARY 1ST



3

TOTAL ARRESTS
SINCE JANUARY
1ST



COLORADO
Office of Behavioral Health
Department of Human Services

